

Tuckaleechee Utility District Water Quality Report for 2023

Is my drinking water safe?

Yes, our water meets all of EPA's health standards. We have conducted numerous tests for over 80 contaminants that may be in drinking water. As you'll see in the chart on the back, we only detected 9 of these contaminants.

What is the source of my water?

Your water, which is surface water, comes from the City of Alcoa and Knox-Chapman Utility District. Our goal is to protect our water from contaminants and we are working with the State to determine the vulnerability of our water source to **potential** contamination. The Tennessee Department of Environment and Conservation (TDEC) has prepared a Source Water Assessment Program (SWAP) Report for the untreated water sources serving this water system. The SWAP Report assesses the susceptibility of untreated water sources to **potential** contamination. To ensure safe drinking water, all public water systems treat and routinely test their water. Water sources have been rated as reasonably susceptible, moderately susceptible or slightly susceptible based on geologic factors and human activities in the vicinity of the water source. The Tuckaleechee Utility District sources rated as reasonably susceptible to potential contamination.

An explanation of Tennessee's Source Water Assessment Program, the Source Water Assessment summaries, susceptibility scorings and the overall TDEC report to EPA can be viewed online at

<https://www.tn.gov/environment/program-areas/wr-water-resources/water-quality/source-water-assessment.html>

or you may contact the Water System to obtain copies of specific assessments.

Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Este informe contiene información muy importante. Tradúscalo o hable con alguien que lo entienda bien.

For more information about your drinking water, please call Jordan Young at 865-448-2230.

How can I get involved?

Our Water Board meets on the 2nd Monday of each month at 5:30 PM at the office, 7706 Chestnut Hill Rd. Please feel free to participate in these meetings. The Commissioners of Tuckaleechee Utility District serve four year terms. Vacancies on the Board of Commissioners are filled by appointment by the Blount County Mayor from a list of three nominees certified by the Board of Commissioners to the Blount County Mayor to fill a vacancy. Decisions by the Board of Commissioners on customer complaints brought before the Board of Commissioners under the District's customer complaint policy may be reviewed by the Utility Management Review Board of the Tennessee Department of Environment and Conservation pursuant to Section 7-82-702(7) of Tennessee Code Annotated.

Is our water system meeting other rules that govern our operations?

The State and EPA require us to test and report on our water on a regular basis to ensure its safety. We have met all of these requirements. Results of unregulated contaminant analysis are available upon request. We want you to know that we pay attention to all the rules.

Other Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA and the Tennessee Department of Environment and Conservation prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. **The City of Alcoa and Knox-Chapman UD's water treatment processes are designed to reduce any such substances to levels well below any health concern.** FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Do I Need To Take Special Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have under-gone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about not only their drinking water, but food preparation, personal hygiene, and precautions in handling infants and pets from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead in Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Tuckaleechee UD's Water System is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at

<http://www.epa.gov/safewater/lead>

Lead hotline no.: 800-426-4791

Pharmaceuticals In Drinking Water

Flushing unused or expired medicines can be harmful to your drinking water. Learn more about disposing of

<https://tdeconline.tn.gov/rxtakeback/>

Water Quality Data

What does this chart mean?

- **MCLG** - Maximum Contaminant Level Goal, or the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MCL** - Maximum Contaminant Level, or the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **MRDL**: Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for the control of microbial contaminants.
- **MRDLG**: Maximum residual disinfectant level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **AL** - Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.
- **Parts per million (ppm) or Milligrams per liter (mg/l)** – explained as a relation to time and money as one part per million corresponds to one minute in two years or a single penny in \$10,000.
- **Parts per billion (ppb) or Micrograms per liter** - explained as a relation to time and money as one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- **Picocuries per liter (pCi/L)** - picocuries per liter is a measure of the radioactivity in water.
- **Nephelometric Turbidity Unit (NTU)** - nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- **RTCR** – Revised Total Coliform Rule. This rule went into effect on April 1, 2016 and replaces the MCL for total coliform with a Treatment Technique Trigger for a system assessment
- **TT** - Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.
- **Below Detection Level (BDL)** - laboratory analysis indicates that the contaminant is not present at a level that can be detected.

Contaminant	Violation Yes/No	Level Detected	Range of Detections	Date of Sample	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria (RTCR)	No			2023		0	TT Trigger	Naturally present in the environment
Turbidity ¹	No	0.04	0.01-0.04	2023	NTU	n/a	TT	Soil runoff
Copper ²	No	90 th %= 0.172	BDL-1.24	2023	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Fluoride	No	0.58 Avg.	0.54-0.63	2023	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Lead ²	No	90 th %= 4.00	BDL-22.2	2023	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Sodium	No	9.32	9.32*	2023	ppm	N/A	N/A	Erosion of natural deposits; used in water treatment
TTHM ³ [Total trihalomethanes]	*Yes	57.10	15.3-67.5	2023	ppb	n/a	80	By-product of drinking water chlorination
Haloacetic Acids ³ (HAA5)	*Yes	34.49	9.32-50.7	2023	ppb	N/A	60	By-product of drinking water disinfection.
Contaminant	Violation Yes/No	Level Found	Range of Detections	Date of Sample	Unit Measurement	MRDLG	MRDL	Likely Source of Contamination
Chlorine	No	1.69 Avg.	1.10-2.10	2023	ppm	4	4	Water additive used to control microbes.

¹ 100% of our samples were below the turbidity limit. Turbidity is a measurement of the cloudiness of water. ² During the most recent round of Lead and Copper testing, 1 out of 30 households sampled contained concentrations exceeding the action level for Lead. 0 out of 30 households sampled contained concentrations exceeding the action level for Copper. ³ TTHMs [Total Trihalomethanes]. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

HAA [Haloacetic Acids]. Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

*We are only required to collect one sample from a single location.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirement Not Met for Tuckaleechee Utility District

The Tuckaleechee Utility District violated drinking water standards. Even though this was not an emergency, you as a customer have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2022 and 2023, we did not monitor for Asbestos, Public Notice Violation, Total Trihalomethanes, and Haloacetic Acids as required and therefore cannot be sure of the quality of our drinking water during that time.

What should you do?

There is nothing you need to do at this time.

The table below lists the contaminants we did not test for, how often we are supposed to sample, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples will be taken.

Contaminant	Required Sampling Frequency	Number of Samples Required	When Samples Should Have Been Taken	When Samples Were Taken
Asbestos	1 Every 9 Years	1	1/1/2022-12/31/2022	12/19/2022 Results were not Submitted to TDEC by Laboratory in 2022
Public Notice Violation (Asbestos Violation)			2/10/2023-2/10/2024	June 2024 by CCR
Total Trihalomethanes	Quarterly	4	Week of 4/12/2023 Week of 7/12/2023	6/29/2023 9/29/2023
Haloacetic Acids	Quarterly	4	Week of 4/12/2023 Week of 7/12/2023	6/29/2023 9/29/2023

What is being done?

The identified violations occurred during the tenure of the prior board/management. The newly appointed board is working with current management to review sampling requirements and coordinate with our contract laboratory to ensure compliance with drinking water regulations/requirements.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in condos, rentals, apartments, etc.). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you the:

Tuckaleechee Utility District
7706 Chestnut Hill Rd.
Townsend, TN 37882

State Water System ID#: TN0000714
Date Distributed: June 2024 by CCR